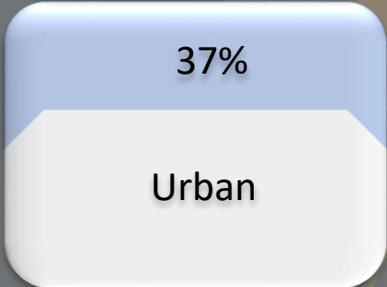
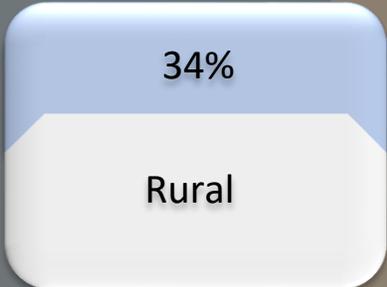
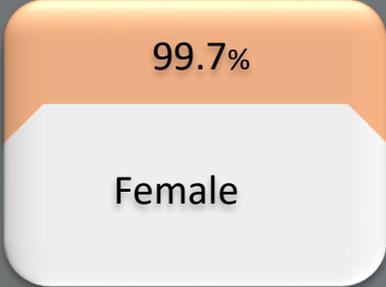


Social Performance Dashboard Jun-2022

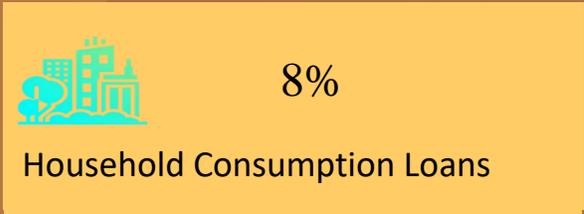
Outreach



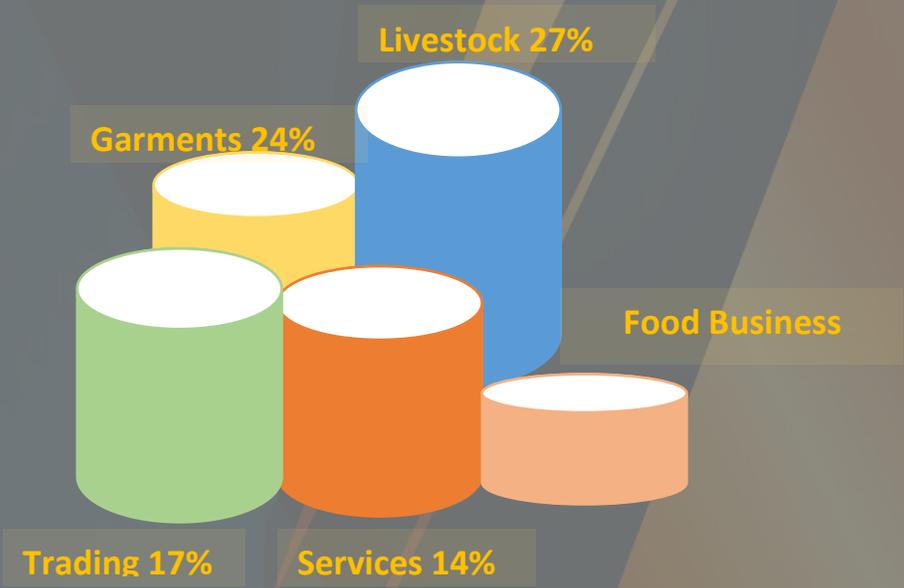
Portfolio Segmentation



Product Distribution



Top 5 Business Trade



Loan Utilization



Loan used in
Female-led
businesses

75%

Loan used in
Male-led
businesses

22%

Loan used in
joint
businesses

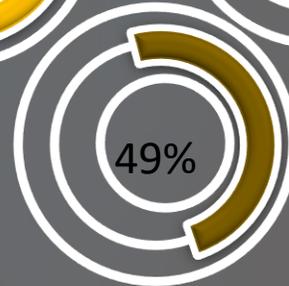
03%

Gender Diversity

Staff gender ratio



Female Participation at the Board



Staff reporting to female manager

Capacity Building & Social Advocacy

25,477
Women



Financial Education

1,143
Women



Business Development

11,858
Participants



Maternal Health Trainings

11,858
Participants



Social Theatre

Customer Care

Clients satisfied with the
customer care

98%

Clients are satisfied with
delivery channels

91%

Clients understand the
pricing

77%

Feedback Mechanism



Received

18,127



Resolved

18,127



Resolution

100%