



# E-learning

Information as of July 2024



**CERISE+SPTF**

## Get trained and qualified on Cerise+SPTF standards and assessment tools!

Cerise+SPTF provides training in Client Protection and Social and Environmental Performance Management through **e-learning courses in English, Spanish and French.**

The courses are suitable for **novices and experts** who wish to discover or deepen their knowledge of Cerise+SPTF's [Universal Standards](#) and the related audit tools and resources on [SPI Online](#).

**All stakeholders from the financial inclusion industry** can get trained and qualified to support financial service providers and impact investors in advancing their agendas and strategies in client protection and social and environmental performance management.

**95%**  
of the learners appreciate the clarity and relevance of the courses.



*The interactive part helped me keep focus and attention. The case studies videos are very inspiring. The course is very well explained. Thank you!*



Oricel Caminero, Qualified Auditor, Dominican Republic

## 2 Pathways | 3 Levels of Training



## Create your free account now!

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## Pathways & Levels Presentation

### SEPM Pathway

on Social and Environmental Performance Management

**Level #1**  
Get Started  
on SEPM



**Level #2**  
Go Deeper  
on SEPM



**Level #3**  
Get Qualified  
on SEPM

### CP Pathway

on Client Protection

**Level #1**  
Get Started  
on CP



**Level #2**  
Go Deeper  
on CP



**Level #3**  
Get Qualified  
on CP

All courses are based on interactive presentations, videos, tutorials, quizzes, and inspiring case studies!



- No prerequisite
- Timing: 3 hours
- Price: Free

Self-paced introductory courses to discover or update your knowledge on Cerise+SPTF's standards and tools on Social and Environmental Performance Management or Client Protection.



- Prerequisite: Level #1
- Timing: 9 weeks in cohort, 5 hours a week
- Price: 800 Euros
- Training Certificate

Instructor-led courses to strengthen your skills. Hosted on specific dates with virtual classes, forum, peer-exchange and scored assignments.

[Course Calendar](#)



- Prerequisite: Level #1 and Level #2
- Personalized timing
- Price: 1,200 Euros
- Qualification Certificate
- SEPM Pros Network membership

Individual coaching to conduct a real field audit and become a Qualified Auditor on SEPM or Client Protection, and join the [SEPM Pros Network](#).



SEPM Pros Network

*Thank you to Cerise+SPTF for giving me the opportunity to join this excellent course. It helped me a lot to improve my skills on Client Protection, and I will support the Sector Network Lao Microfinance Association, Bank of Laos on this matter.*



Pamouane Phetthany, Qualified Auditor, Laos

[Qualification Process and Conditions](#)

[More information on Training](#)

Contact: [training@spi-online.org](mailto:training@spi-online.org)

[Course Catalog](#)